

TRUST MY GARAGE CUSTOMER CHARTER



Our Customer Charter demonstrates the level of commitment by my team to your service or repair experience. We strive to get it right, first time, every time; so invite you to Trust My Garage to...

- Cover your service or repair with the RMI Customer Guarantee
- Only charge you for the price we quote, inclusive of parts, labour and VAT
- Never charge you for work not completed or parts not supplied
- Follow your vehicle's service schedule and provide a guarantee for any parts used
- Work to the highest industry practices & standards
- Explain things clearly and treat you and your vehicle with respect
- Use the latest technical information, techniques and tooling
- Comply with the RMI 'Code of Practice for Service and Repair'

MY TEAM COMMIT TO THE CUSTOMER CHARTER

Signed:

